



The Official Voice of the Silver Springs  
Community Association

FEBRUARY 2012

# *the* Silver Springs **SPIRIT**

*Lego Competition  
Results*

*Free Family Skate  
Saturday, February 25,  
11:00 a.m. – 3:00 p.m.*

*Norwest Soccer and West Valley Softball registration information inside!*



# Silver Springs Community Association



5720 Silver Ridge Dr. NW  
 Calgary, Alberta, T3B 5E5  
 Phone: 403-288-2616 Fax: 403-247-0820  
 Email: [ssca@shaw.ca](mailto:ssca@shaw.ca)  
 Website: [www.silverspringscommunity.ca](http://www.silverspringscommunity.ca)

## Board of Directors

### Executive

President.....	Colin Crumb
Vice President.....	Cydney Elofson
Past President.....	Les Hunter
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Scouts .....	Chris Stang
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Softball .....	Wayne Funk
Basketball .....	Steve Flesch
Seniors .....	Jim Green
Open Spaces/Natural Areas .....	Les Hunter

### Community Association Office Staff - 288-2616

Accountant .....	Deb Hall
Administration .....	Corrie Mildenberger
Building and Outdoor Facilities Coordinator .....	Rita McMillan
Program Coordinator .....	Sherry Gavlin

**Office Hours:** Monday-Friday, 9am to 4pm  
**Summer Hours:** Mon-Fri 9 am to 12 noon  
**Closed for all Recognized Holidays**

## SSCA Vision

Silver Springs Community Association will provide the environment, the facilities, the programs and the leadership to make Silver Springs the community of choice in Calgary.

## SSCA Mission Statement

Silver Springs Community Association fosters community spirit by providing facilities and services, and by encouraging participation by all residents in vibrant programs and activities.

## Article Submissions

Get Involved with Silver Springs today! **The Silver Springs Spirit DEADLINE** is the first Friday of every month.

## Classified Submissions

Call 403-288-2616 or e-mail [ssca@shaw.ca](mailto:ssca@shaw.ca) with your ad of 40 words or less. The cost is \$10 and you must have a valid Silver Springs Community membership.

This publication is published 12 times a year by Suburban Journals Publishing and delivered to residents by volunteers in the community. This publication is also available for pickup from local retail outlets.

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# Community News

## Notes From the Office

Thanks to Scenic Acres Community Association, namely Janet Lymer (Event Planner), for all the help in organizing and putting on another successful Lego Competition presented by both Silver Springs and Scenic Acres.

Don't forget to mark Feb. 25th on your calendar for our Free Family Skate at our own Hayley's Rink! See article in this Spirit for details.

Remember to sign up early for the

spring soccer and softball leagues – Spring will be here before you know it!

## Community Website



I bet you didn't realize.... You can read the latest newsletter, get all the information you need and even register for programs on our website at [www.silverspringscommunity.ca](http://www.silverspringscommunity.ca).

## Silver Springs Preschool

The school year is certainly flying by at an alarming rate. It is already time to think about the next school year. February is Registration time for the 2012/2013 programs at Silver Springs Preschool. If you have children eligible to attend next fall please don't miss our Open House on Wednesday February 8th at 7:00 p.m. You'll be able to meet our wonderful teaching staff and current Board Members who would be happy to answer any questions you might have. We are excited to announce that we will be moving to online registration for the 2012 school year. Please be patient with us as we work through this new process. Up-to-date information will be available on our website [www.silverspringspreschool.com](http://www.silverspringspreschool.com) or by emailing [ssps@shaw.ca](mailto:ssps@shaw.ca). Currently enrolled students will receive a note in their backpacks with the new registration procedures. Grandfathered families will be emailed a link to use to register, starting on February 15th at 6:00 p.m. If you fall into this category having had a previous child attend our school in the past 5 years and would like to register for 2012, please email [ssps@shaw.ca](mailto:ssps@shaw.ca)

to receive this link. Pre-registration for Silver Springs residents will start online on February 22nd at 6:00 p.m and Open registration for all other communities will start on February 29th at 6:00 p.m. Remember you must pre-purchase your Silver Springs Community Membership for the August 2012-2013 period in order to register. This can be done online as well.

For the three year olds this month, crafts songs and activities will be used to explore the themes of colours, shapes and Valentine's Day. There will be a Valentines Party on February 14th. The four year olds month will be spent exploring the worlds of bears and authors. During their author study, they will learn about the writings and illustrations of Robert Munsch, Eric Carle and Barbara Reid. The four year old classes will each celebrate Valentine's Day with a party on February 13th followed by a Teddy Bears' Picnic/PJ Day on February 15th. Parents please be aware that February 3rd is a PD day, February 16th and 17th is Teachers' Convention and February 20th is the Family Day holiday.

## SOKO: School's Out Kids Option

**Before, lunch, and afterschool program.** Also running full days during summer and school holidays. Come join the FUN! We are an accredited program with qualified, experienced staff. Please call S.O.K.O. at 403-286-3243 or visit our website [www.sokokids.ca](http://www.sokokids.ca). S.O.K.O. fall program is full. We are taking names on a waitlist.



## Free Family Skate

Saturday, February 25,  
11:00 a.m. – 3:00 p.m.

Hot dogs and Hot Chocolate!

No Skates....No Problem! On site Kidsport Skate Shack with free skate rentals for the whole family!

To volunteer please contact Stacy Buckland at 403-202-5420 or [stacybuckland@yahoo.com](mailto:stacybuckland@yahoo.com).

# Community News

## West Valley Softball 2012

On-line registration begins Feb. 1, 2012. Go to [www.calgaryminorsoftball.com](http://www.calgaryminorsoftball.com) to register or call 403-288-2616 for more information.

If you live in the following communities you are eligible to register with West Valley Softball for the upcoming 2012 season. Blueridge/Bowness/Crocus Heights/Greenbriar/Greenwood Village/Parkdale/Scenic Acres/Silver Springs / St. Andrews Hts/Tuscany/University Hts/Valley Ridge/Varsity.

AGE GROUP	BIRTH YR	PRAC DAY	PRICE
Mites	2003/2002	T/Th	\$165
Squirts	2001/2000	M/W	\$180
Pee Wee	1999/1998	T/Th	\$195
Bantam	1997/1996	M/W	\$250
Midget	1995/94	T/TH	\$250

1 – 2 practices per week as well in fielding and hitting.

The season runs May- June for LTP, Mites and Squirts and into July for Pee Wee, Bantam and Midget age groups.

LTP Group 1	2007/2006	M/W	\$110
Group 2	2006/2005	T/Th	\$110
Group3	2005/2004	M/W	\$110

LTP teams meet twice a week.

## Norwest Soccer 2012 Season

On-line registration opens Feb 1, 2012. Go to [www.silverspringscommunity.ca](http://www.silverspringscommunity.ca) for the registration link.

Norwest is a volunteer run sports program and we are always looking for help. Please remember when registering to check off your volunteer choice. Last season we had 58 teams... that meant 58 coaches, ass't coaches and team managers! We do offer free pre-season coaching clinics for those of you not sure of your soccer abilities. We also need help pre-season organizing all the team equipment and post-season with equipment drop-off and storing of equipment. Season start: TBA.

AGE GROUP	YR OF BIRTH	PRACTICE DAY	Prices
U4	2008	M/W	\$65
U6	2007/2006	M/W	\$65
U8	2005/2004	T/TH	\$65
U10B/G	2003/2002	Boys T/TH Girls M/W	\$95
U12B/G	2001/2000	Boys T/TH Girls M/W	\$100
U14B/G	1999/1998	Boys T/TH Girls M/W	\$100
U16/18	1997/1996/1995/1994	T/TH	\$100

## Hayley's Rink News

### Rinks Very Popular This Year

This has been a very busy season at the Community Center rinks. During the Christmas holidays there were typically 30 to 50 people enjoying the skating and hockey each day. The warm sunny weather helped! Our volunteers did many extra ice cleaning sessions to help keep the ice viable. It was fun to see many kids and adults learning to skate.

### Would You Like To Help?

Please call the community center at 403-288-2616 if you would like to join one of the teams of volunteers who make the rink operation possible.



## Babysitters Available

The following youths have successfully completed the Red Cross Babysitters course and are waiting for your phone calls.

- Hannah: 11yrs, 403-247-9017
- Hayley: 13yrs, 403-289-7740
- Emma: 10yrs, 403-274-2332
- Sarah: 12 yrs, 403-274-2332

# Community News

## Botanical Gardens of Silver Springs NEW Outdoor Fitness Park

“The Gardens” would like to build an outdoor fitness area in the Botanical Gardens of Silver Springs, (the park adjacent to the Birth Place Forest), which would include several stationary, resistance-based fitness machines that are built to withstand the harsh climate of Calgary with minimum maintenance.

This is a new and popular idea to hit the outdoors of Canada. Help us build this great feature in our park!

We are, at this time, asking for public donations to help with the purchase of the machines. These donations will be matched by the Alberta government

and possibly doubled by other charitable organizations. This means for every \$2 you donate we may be able to turn it into \$8 for our park! Tax receipts will be given for donations of \$20 or more.

All cheques should be made payable to SSCA with “Outdoor fitness park” indicated in the memo line.

For further info or inquiries please feel free to contact Nia Lefebvre at 403-284-3246

Go to <http://www.fitnessoutdoors.ca/photos.html> to check out possible outdoor fitness equipment options!

## Facilities To Rent

Silver Springs Community Centre has a wide variety of rooms to rent.

We are able to accommodate almost all your meeting and function needs, whether it is a wedding, party, family reunion, workshop, seminar or meeting. More information and photos on our website or call 403-288-2616 to see how we can accommodate you.



### Friends of the Botanical Gardens of Silver Springs

Donation Form

Silver Springs Community Association is a non-profit organization. Tax receipts are issued for all donations. Charitable organization # 11915-0225 RR001.

The information you provide will be collected and maintained by the SSCA office in order to facilitate communication and assist in our efforts.

I am pleased to support the Friends of the Botanical Gardens of Silver Springs with a donation in the amount of: \$ \_\_\_\_\_ Cheque  VISA  Mastercard

Credit card #: \_\_\_\_\_ Exp: \_\_\_\_/\_\_\_\_

I wish to be listed as a donor in the Silver Springs Spirit as: \_\_\_\_\_

I wish to remain an Anonymous Donor.

Please send a tax receipt made to: Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

**THANK YOU FOR YOUR SUPPORT**

## Jelly Bean Dances

Next Jellybean dance:  
February 10,  
6:30 p.m. - 9:00 p.m.

Dances are for children in grades 4 - 6.

We are always looking for Teen volunteers to help out at the dance and Parent volunteers

to supervise. Give us a call at 403-288-2616 2 weeks prior if you can help.



# Community News

## Silver Springs Women's Recreational Soccer

We are once again offering a RECREATIONAL, outdoor soccer league, open to women of all ages and fitness levels. We welcome new players to the sport; no previous experience is required. Our mandate is to serve players for whom this league is the only outlet for playing soccer. For this reason, if you play for a City League, or any other competitive league, we ask that you do not register with us.

Our games are played at the Silver Springs Elementary School playing fields, each Monday and Wednesday evening from 8:00 p.m. - 9:00 p.m., beginning Monday, April 23 (weather permitting). Our last game will be played June 27. Our season also includes an ice-breaker party to get to know your team mates (date TBA), and a wind-up party at the end of the season, (date TBA).

Registration begins Feb. 1 online at [www.silverspringscommunity.ca](http://www.silverspringscommunity.ca) for residents of Silver Springs or returning players ONLY. Registrations will also be accepted at the office during normal office hours. For non-community residents registrations will be accepted starting Feb. 15 online or at the office.

Registrations will be accepted on a first

come/first served basis until the program is full. Please indicate in the "comments" section of online registration which color team you prefer to be on if you are a returning player.

- **Registration Fee:** \$55 members/ \$65 nonmembers
- **Team Jersey Rental:** \$50 (deposit only; this post dated cheque will be returned at the close of the season, provided your rented team jersey is returned)
- Note that the use of shin pads is mandatory so include them in your budget! Although soccer cleats are not required, they are highly recommended.

Our goal is to provide a fun and safe opportunity for women to enjoy the sport of outdoor soccer, improve their personal skills and interact with other women in a team environment. Come on out and give it a try – just make sure to have FUN!

**We are in need of a volunteer to step up and help the office coordinate this league.** Please call us. For questions, concerns or further information, contact the office at 403-288-2616.

## #159 Silver Springs Scouts

This month we have the **Beaver Scouts** heading off on a parented weekend to sleep with the dinosaurs at the Royal Tyrrell Museum in Drumheller! This is guaranteed to be an adventure as the Beavers get to see the exhibit after hours.

The **Cub Scouts** are heading to Camp Kiwanis for a fun filled weekend singing by the camp fire, roasting hot dogs, and practicing the fine art of whittling. In January, they completed their World Cubbing Badges by sharing their knowledge of other nations in our world.

The **Scouts and Venturers** will be snowshoeing, cross country skiing, and wall climbing to fill the winter months.

\*Popcorn note: We have a few remaining bags of popcorn for sale - especially chocolate triple delight , white chocolate pretzels, and butter toffee - left over from our sale in October if anyone has a hankering for more! Please call Marnie at 403-288-2367.

## Bottle Drive

Help me raise money to end cancer by donating your bottles.

I will pick up at your house. Please contact me by e-mail: [andrea.darren@shaw.ca](mailto:andrea.darren@shaw.ca).

Follow my fundraising progress by going to my website: <http://www.conquercancer.ca/goto/andreabourget>.



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# Community News

## Silver Springs Community Centre Programs

### Programs Offered at the Silver Springs Community Centre

#### Adult Aerobics Classes

Mon. - Thurs. at 9:15 a.m.

#### Zumba

Mon. at 1:15 pm (Zumba Gold)  
Wed. at 1:15 pm  
Fri. at 9:15 a.m.

#### Dance Foundation

Mon./Wed./Fri.

A variety of children's dance classes including: Ballet, Jazz, Rhythmic Gymnastics, Tap and Musical Theatre.

#### Gym Tots – Wed. at 9:00 a.m.

Play group for 18 month-3yrs.

#### +55 Seniors Club

Mon. afternoons

#### Girl Guides

Contact Lauren Ostridge 403-710-5775 or sbvgirlguides@shaw.ca

#### 159th Silver Springs Scouts

(Beavers, Cubs and Scouts)

Contact silverspringsscouts@shaw.ca

#### Calgary Karate

Call 403-338-0558 for more info.

#### Tai Chi

Call 403-240-4566 for more info.

#### Karma Kids (Yoga)

Call Cindy at 403-464-3491

#### Musikgarten

Ages 18 months to 5 years.  
Call 403-288-1461 or  
mhdowns@shaw.ca

#### Karate Chop Kids

Call 403-232-0228 or www.acku.org for more information

### Children's Programs

On-Line registration at [www.silverspringscommunity.ca](http://www.silverspringscommunity.ca)

**GYM TOTS** For ages 18 months to 3 years. Get in out of the cold! Come join us as we climb, roll, and explore. Parents are required to stay with their children, and are welcome to enjoy a coffee and conversation while their children have the opportunity to play in an unstructured environment. Coffee is available for all parents!

**We would need one of the parents to volunteer to oversee the set up of the equipment, and occasionally take it down again when preschool is not in.**

**Days:** Wednesdays

**Dates:** runs until early April

**Times:** 9:00 a.m. – 10:15 a.m.

\$3/class drop-in (payable at the office)

### Crowchild Hockey

January was a busy month for hockey. We have just wrapped up Esso Minor Hockey Week and the regular round of games is off to a great start. Teams have been so busy with games and practices it is hard to imagine that they ever had a Christmas break.

February is a month full of great events. There is Groundhog Day, Valentine's Day and one of CHA's proudest events - The Georgie Bamber Tournament of Champions. Our Timbits teams are once again playing host to this event which runs from Tuesday, February 21st to Sunday, February 26th. This is an amazing experience not only for the eyes but for the heart. This event is carried on in the memory of one of our own hockey heroes – Georgie Bamber. He was an amazing little person with strength that went beyond any mea-

sure and hockey was his passion. You can read his full story on our webpage. Come on out and enjoy the game Georgie loved so much.

We wish our Midget 1 team great success as they travel to Phoenix to take part in the President's Day Tournament. It will be an incredible experience for these young players. We are looking forward to the pictures and stories that they will return with.

Please check out our website for more exciting news on our teams and their activities ([www.crowchildhockey.org](http://www.crowchildhockey.org)). Also if you have some stories and pictures of your own little hockey stars please send them to us so we can share them on our webpage.

*Enjoy the Family Day weekend, CHA*

### Lost!

On Monday January 9th a black leather wallet was lost on Silver Hill Crescent N.W. This wallet had no ID as it belonged to a 13-year-old boy who used it only for 'holding' his money and it was usually kept at home. This wallet contained the money he had received for Christmas. It is believed that the wallet was accidentally dropped from a vehicle on the road after

being stuck in the door. This would have happened between 237 and 241 Silver Hill Crescent at approximately 4:00 p.m. As mentioned, there was no ID in the wallet. It was a very new, black, soft leather wallet, and in it there was a considerable amount of money, bills only. If you have found this wallet please contact Carrie at 403-202-3093.

# Community News

## For Older Adults—Triple A

Programs designed specifically for adults 55+! If you are a member of either Varsity, Silver Springs, Edgemont, Dalhousie, Montgomery or Scenic Acres Community Association then you are also a Triple A Member! Why not come and check out one of the programs below?

### Dalhousie CA

- Zumba Gold: Tue. 9:15 a.m. – 10:15 a.m. \$5 drop-in fee.
- Cribbage: Wed. 1:30 p.m. – 2:30 p.m. \$2 drop-in fee.

For more info call 403-286-2555.

### Edgemont CA

- Fitness Class: Tue./Thu. 10:00 a.m. – 11:00 a.m. \$7.50 member/\$8 non-member drop-in fee.

For more info contact 403-241-9493.

### Montgomery CA

Please call 403-247-3116.

### Scenic Acres CA

- Ladies Social/Coffee/Craft: Mon. 9:00 a.m. – 12:00 p.m. FREE.
- Book Club: Tue. Feb. 7, 1:00 p.m. – 3:00 p.m. FREE.
- Walking Club: Wed. 9:30 a.m. FREE.
- Cards & Games followed by Coffee & Tea: Wed. 12:45 p.m. – 3:45 p.m. FREE.
- 50+ Social Club: Wed. Feb. 1 & 15, 11:00 a.m. FREE.
- Single Ladies Get Together: Tue. Feb. 7 & 21, 11:00 a.m. FREE.
- Sing-a-long with Janice: Fri. Feb. 10 & 24, 1:00 p.m. FREE.

For more info contact 403-547-9589.

### Silver Springs CA

- Zumba Gold: Mon. 1:15 p.m. – 2:15 p.m. \$5 drop in fee.
  - Seniors Aerobics: Tue./Thu. 9:15 a.m. – 10:15 a.m. \$5 drop in fee.
- For more info call 403-288-2616.

### Varsity CA

- Senior Fitness: Mon. & Wed. 9:15 a.m. – 10:15 a.m.
  - Canasta and Bridge: Mon. 12:30 p.m. – 3:30 p.m.
  - Ladies Bridge: Wed. 12:30 p.m. – 3:00 p.m.
  - North Ladies Duplicate Bridge: Tue. 12:00 p.m. – 3:30pm
  - Red Hatters
- For more info call 403-288-9001.

For the latest schedule information please visit the Triple A web site at [allianceactiveveaging.ca](http://allianceactiveveaging.ca).

## Classifieds

**Permanent Hair Removal** by New You Electrolysis. Certified Electrologist in Silver Springs, Member of ESA FCEA with 29 years experience. Free consultation & Flexible hours Call 403-286-2299.

**Laser let you down?** For Permanent Hair Removal, call Silver Springs Electrolysis at 403-286-0330. Free consultation. Face Specialist, 25 years experience. CPE/FCEA/AES, Honor Certificate. Licenced Clinic conveniently located just off Nosehill Drive. By appointment only, Monday-Saturday.

**Doggone Vacations!!** Mature, caring adult will take care of your pet canine in home environment while

you're away. 13 years of service, references provided. For info/reservations or to set up profile for your next getaway or emergency, call 403-286-8807.

**Preserve It Productions:** We transfer: Records, cassette, reel-to-reel, 8-track tapes, Reg 8, super 8 movies, VHS, Beta, Hi8 tapes to CD and DVD. Reasonable rates. Call Henry at 403-288-2091 or email [hdyke24@yahoo.ca](mailto:hdyke24@yahoo.ca).

**Butterfly Dayhome:** Experienced, quality love and care in Silver Springs. Lots of fun, snacks and hot meals. Infants to 5 years. Call 403-288-3390.

**Dayhome in Silver Springs:** Before school and after school care. Clean, safe, active home—great rates. Call Lin. Daytime phone 403-680-6639, after 3:00 p.m. 403-263-5632.

**Handyman available** for home repairs and renos. Painting, carpentry, drywall, minor plumbing and electrical, etc. 20 years experience. Free estimates. Call Jim at 403-554-7410.

**Silver Springs Dayhome** has openings available Monday – Friday 7:30 a.m. – 5:00 p.m. Lots of experience, police & child welfare checks, valid First Aid/CPR. Lots of fun, outside time, coloring, reading, singing, dancing and more. References available. Call 403-247-2720.

# Community News

## 6th Annual Lego Competition Results

If you missed this years event you missed a great day. With over 200 entries there was something to excite every LEGO enthusiast. Entries came from all quadrants of the city as well as some from outside our city limits- Carstairs, Strathmore, Airdire and Cochrane. And covered the age spectrum from our youngest entries at 2 yrs up to our oldest entry at 83 yrs! Entries were enjoyed by the hundreds of people who dropped by to check out the creations and who will now be inspired with the limitless

things you can do with LEGO!

Thanks to our sponsors of this years event: Bricks 4 Kidz, IMV Projects , gec architecture and of course thanks for the continued support of the Silver Springs and the Scenic Acres Community Associations.

Thanks to our event judges: Troy Marshall from the LEGO Store, Tom Fanshaw and Kurt Kennedy from IMV Projects and Julia John.

A big thank you to the teen volunteers who helped organize the entries and and sold raffle tickets: Eric L, Carmel H, Emily H, Mary H and Emma G. And thanks to Janet Lymer from Scenic Acres for all her help with the organization of the LEGO event.

Also, thank you to Boston Pizza Dalhousie for providing lunch for our judges!

### Lego Competition Winners 2012

#### Animals and Figures 1st

2 - 4 age group	Christian Edmonds
5 - 8 age group	Wyeth Freeborn
9 - 11 age group	Ben Nielsen
12 - 14 age group	Ben Sawyer

#### 2nd

Caden Sikorski
Carson Vaugeois
Zak Kestner

#### 3rd

Jude Kern
Kyle Moss
Zak Kestner

#### Vehicles and Transprotation

2 - 4 age group	Jackson Davis
5 - 8 age group	Ambrose Ho
9 - 11 age group	Jack Finlay
12 - 14 age group	Jared Weiss

Bromley Causton
Wyeth Freeborn
Ryan Kaczmer
Austin MacPherson

Emerson Whiting
Max Olson
Zak Kestner
Janai Whelan

#### Buildings and Structures

2 - 4 age group	Audrey Ridley
5 - 8 age group	Zachary Allen
9 - 11 age group	Joe Willis
12 - 14 age group	Brant Lee

Nathan Bowen
Lachlan Van Egmond
Finlay Brodelo
Gavin Brocklebank

Maeve Baker
Max Piercey
Kylen Glass
James McKinnon

#### Creative Inventions

2 - 4 age group	Jack Fritz
5 - 8 age group	Easton Dorigatti
9 - 11 age group	Antonio Fortugno
12 - 14 age group	James McKinnon

Nelson Parkin
Erik Fritz
Andrew Ridley
Emilio Fortugno

Josh McGee
Herman Piera
Elizabeth Parkkari
Michael Middelmann

#### Adult Category Winner

Ben Stephenson- Lighthouse entry



LEGO car



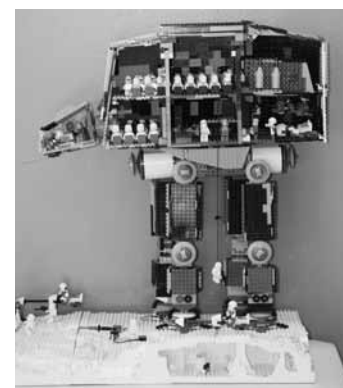
This lighthouse entry was voted fan favorite.



LEGO tractor



2- 4 yrs old entries



The winner of our Creative Inventions 12 - 14 yr old category.

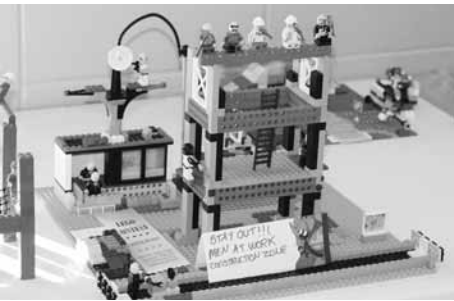
Continued on next page

# In Our Community

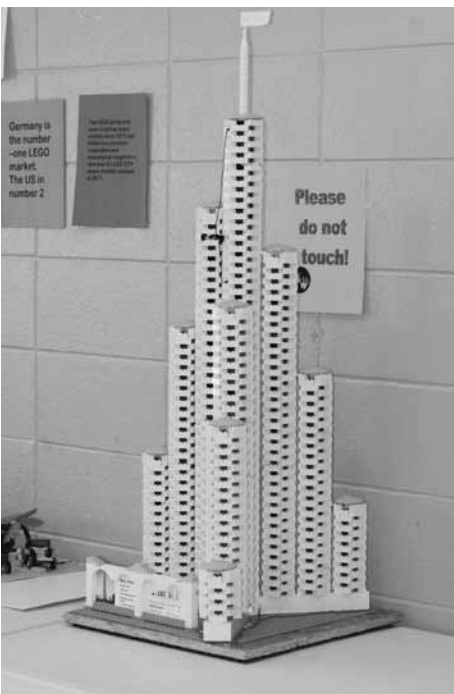
## LEGO Winners continued



**LEGO Snowman**



**LEGO construction site.**



**Mission Impossible LEGO entry--you can see a little Tom Cruise coming down the side of the hotel!**

## Alderman's Report

### 2012 Property and Business Assessment Notices

On January 3, The City mailed 2012 Property and Business Assessment Notices. The 60-day Customer Review Period, which also starts on January 3, is your opportunity and timeframe to review your Notice. Please read over your 2012 Assessment Notice carefully. The City offers a number of online tools and resources to help you understand and review your assessment for fairness and equity.

### **When reviewing your assessment:**

- **Check:** Is the factual information which the City has on record correct?
- **Review:** Is your property and/or business assessment a reasonable estimate as of July 01, 2011, of the market value of your property, or typical net annual rental value of your business premises, as of that date?
- **Compare:** Is your assessment equitable when compared with similar properties or business premises?

**Assessment Search website:** The City's newly redesigned Assessment Search website – [calgary.ca/assessmentsearch](http://calgary.ca/assessmentsearch), provides 2012 property and business assessment information. Assessment Search will provide the resources you need to conduct your assessment review. Assessment Search offers more information, enhanced search capabilities, a secure environment for your information and new account management features.

By selecting the new secure login service for Calgary property owners, you can conduct more in-depth assessment research, using real estate market information, summary assessment information of other properties and more detailed information about your

own property (viewable only by you – the property owner). A similar secure login service is available for business owners, which was introduced in May 2011.

### **Secure Login – getting started:**

Information on how to login and use Assessment Search will be provided on your 2012 Assessment Notice and on [calgary.ca/assessmentsearch](http://calgary.ca/assessmentsearch). Also available online is “How-to” information which offers step-by-step details to complete an online assessment review.

**Complaint Process:** If you have endeavoured to sort out any issues with the Assessment Department, but have been unsuccessful, you must file a complaint prior to March 5, 2012. You will be scheduled for a hearing before a panel of the Board. In advance of the hearing, you will need to submit evidence and arguments to support your position. The Assessment Business Unit will also submit evidence, to which you will have a chance to respond in writing. The Board will use the evidence before it determines whether to uphold the existing assessment or vary it. Details about the complaint process and copies of the complaint form can be obtained by calling the Assessment Review Board at 403-268-5858 or by visiting [Calgary.ca/arb](http://Calgary.ca/arb).

**For more information:** Contact the Assessment business unit at 403-268-2888 (Mon. – Fri. 8:00 a.m. – 4:30 p.m.) with questions or to arrange an appointment with your assessor. Phone 3-1-1 after 4:30 p.m. daily and on weekends. Web: [calgary.ca/assessment](http://calgary.ca/assessment) [calgary.ca/assessmentsearch](http://calgary.ca/assessmentsearch).

*Dale Hodges*