

FEBRUARY 2012



THE Bearspaw BEAT

**Tickets to Family
Super Bowl Party
February 5th
still available.
Contact Kim at BLC
for more information.**

**The March 25th and 26th
BGCA Casino
Needs Volunteers!
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Details inside.**

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Bearspaw Glendale COMMUNITY ASSOCIATION

Tel: 403-239-1502 Fax: 403-239-4668
 info@bearspawlc.ca www.bearspawlc.ca
 253220 Bearspaw Rd., Calgary, AB T3L 2P5
 Hours: Mon - Fri, 8:00am - 5:00pm

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In Our Community

Thank You...

Dear Readers,

In a month focused on love, it seems appropriate to introduce a new monthly feature to the Bearspaw Beat simply entitled "Thank you..." inspired by a letter recently received at the Bearspaw Lifestyle Centre. Upon taking on the editorship role of our community newspaper, I wanted to include a section dedicated to publically honoring of acts of kindness, similar to the classified ads I had grown up reading in the small Southern Alberta town where I was raised. As a child, I remember flipping to that section of the Pincher Creek Echo and being inspired and frankly fascinated by the good deeds the people of my small town did for one another.

They read like: "I would like to offer my sincere thanks to Mrs. Rutledge, who took the time to weed my garden when I was called away to visit my sister who was suffering from an angina attack, back home in Nova

Scotia. Thanks Else, you really helped me out," signed Mrs. Camille Jarvis of Geddes Avenue. Or, "I cannot thank the Doctors and Nurses enough for the kind care I received during my stay at the Pincher Creek Hospital last month when I had my toxic appendix removed in an emergency operation moments before they would have ruptured. Dr. Teran, you are a good Mayor and a great doctor," signed Marvin Jenkins. Could people really be so kind in a town where it's population were constantly at war with the wind and from a child's perspective seemed to be losing?

It was the equivalent of drinking a warm cup of hot chocolate in the lodge at what was then called West Castle Mountain after a cold day of battling the T-bar and negotiating its notorious steep slopes.

Recently, there has been an advertisement on T.V. featuring a very

Continued on next page

Disclaimer:

The Editorial staff reserve the right to edit submissions to the Bearspaw Beat.



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In Our Community

Thank You continued

pregnant woman riding a bus and a man in his thirties who offers to give up his seat for her. In turn, the woman exclaims she will name her unborn daughter after the gentleman in honor of his uncommon courteousness. The announcer then states something like “Random Acts of Kindness, if they weren’t so rare it we wouldn’t have to make such a big deal out of them.”

Is that true? Are random acts of kindness so uncommon in our current society? Personally, I have experienced many random acts of kindness since moving to Bearspaw seven years ago. Here is one example. A neighbor I had barely met recognized my 150 lb. Bouvier walking sheepishly and scared after a rousing bout of inappropriate fireworks scared him into bolting to the other side of our community. The woman was dropping her babysitter off at 11:30 pm and recognized our dog as the half-brother of her neighbor’s dog. Without hesitation she came to our door to inform us. Not only did she offer to drive my daughter to his last known location as I was already out bellowing his name in completely opposite direction, she stayed with us until the iPhone dog whistle app, (three cheers for technology), happily reunited us with our forlorn looking guard dog who resembled a sad little orphaned puppy more than his true Alpha self.

Could she have just gone home, this busy mother of four who was bound to be tired at the end of the week so late at night? Of course, but she didn’t. By choosing to, pardon the cliché, “Do the right thing”, she spared a family from the grief of losing one of its members.

Furthermore, and anyone who knows

me can attest to this, I have misplaced my wallet no less than 20 times since moving to the Calgary area 20 years ago. Each time it has been returned, with full contents intact. Perhaps a little worse for wear from its unexpected ride on the rooftop of my car or the sleep-over in the dewy grass by the playground but nevertheless “returned” by some kind soul who had enough empathy to make the effort to find its owner. One of them, a person unknown to me at the time, became a true and loyal friend and there isn’t an occasion that goes by that the circumstances in which we met aren’t referred to in some form or another. Many a sentence, no matter the spirit in which it is being delivered, begins with “Well if you hadn’t have left your wallet on your car....”)

And isn’t that what it’s all about? Putting yourself in your “neighbours” shoes?

Coincidentally, the subject of gratitude in the letter featured below is one of our own. While he was hesitant in allowing me to publish it, a good deed is a good deed and if we are going to encourage participation, I say it’s a fine start.

December 12, 2011

To: Bearspaw Glendale Community Association

Please accept the enclosed cheque as a donation to your Expansion Fund.

Your Community Association president, Jens Lipper is a representative of the idea of “community”. On our road there are several people who have lost their spouses or are seniors. Jens makes it his mission when there is a big dump of snow to go around the

neighborhood with his Bobcat and plow out all our driveways. He is the ultimate snow angel.

Since Jens refuses any kind of payment, I am donating my cheque to your Community Expansion. It is my way of honoring an incredibly generous neighbour.

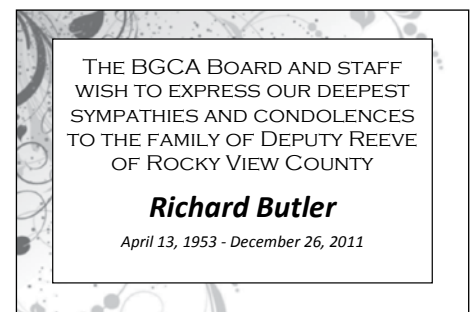
*Sincerely,
Samantha-Jane Mugridge*

Thank you, by the way, Mrs. Mugridge for taking the time to pen the letter and determine what is likely to be the most thoughtful gift you could have given Jens in return for his kindness.

So I say “they’re” wrong. Kindness is not rare. It is prevalent and thriving here in Bearspaw. If there is someone you feel has gifted you with kindness and you would like to honor them by thanking them publically, without having to name an unborn child after them, here is your chance!

Please submit all entries to, thebeat@bearspawlc.ca for consideration. As the amount of publishable material depends directly on the amount of advertising sold by our publisher, I cannot guarantee your letter will be featured in the immediate issue of The Beat, but I will do my best to include it in a future publication.

Warm regards,
Natasha Richardson, Editor



In Our Community



Bearspaw Lifestyle Centre Programs/Events

Adult Programs

Valid BCGA memberships required for the following programs. See page 11 for further information.

Adult Badminton - Intermediate Skill Level and Up: Mon. & Wed. Sep. 5, 2011 – Aug. 29, 2012; Mon. 7:30 p.m. – 11:30 p.m. Wed. 8:00 p.m. – 11:00 p.m.

- 1 Year: 1 time a week \$210. 2 times a week \$420.
- 6 months: 1 time a week \$105. 2 times a week \$210.
- 3 months: 1 time a week \$52.50. 2 times a week \$105.

Adult Floor Hockey: Nov. 6 – Apr. 15. Sun. 7:00 p.m. – 9:00 p.m. Cost: \$120 which includes an individual Bearspaw Glendale Community Association membership.

Adult Spanish (Beginner): Wed. starting Feb 8. 8 week program. Cost \$100. Spanish Instructor Trish Kanafany offers this program at Bearspaw Lifestyle Centre. For further information, or to register, please contact Trish at 403-830-6620.

Hatha Yoga: *NEW INSTRUCTOR - Donna Jopling! Wed. 9:00 a.m. – 10:30 a.m. Jan. 11 – Mar. 28. No class Feb. 22. \$165 or \$90 for a 5 time drop-in punch pass. Yoga has helped people overcome fears, develop better concentration and improved daily functioning. Others have experienced improved self-awareness., a deeper sense of well-being, deeper compassion, greater self-acceptance, and a sense of being at peace.

Total Body Fitness: Jan. 9 – Mar. 30. Cost: \$110/one class per week or \$215/ two or more per week. (No classes Feb. 20, 22, or 24). Mon. 9:00 a.m. – 10:00 a.m. Wed.

9:00 a.m. – 10:00 a.m. Fri. 8:45 a.m. – 9:45 a.m. Total Body Fitness is safe and highly effective exercise, including stretching, strengthening, and streamlining your body without building bulk or stressing joints. The class also includes a cardio component, strength training, and abdominal work. All fitness levels are welcome!

Yoga at Dusk: *NEW INSTRUCTOR - Donna Jopling! Jan. 10 – Mar. 27. No class Feb. 21. Tue. 6:30 p.m. – 8:00 p.m. Cost: \$165 or \$90 for a 5 time drop-in punch pass. Do you have a busy schedule and can't fit exercise in during the day? Yoga at Dusk is a fantastic way to stretch and strengthen your body in the evening! Feel refreshed, relaxed and energized after this amazing Hatha Yoga class.

Zumba: Thu. 6:30 p.m. – 7:30 p.m. 11 weeks. Jan. 12 – Mar. 29. Cost: \$110 or 5 time drop in punch pass: \$90. Come find out why Zumba is the fitness sensation that is spreading across North America like wildfire!

Events

Lunch & Learn; Introduction to Handmade Cards: Wed. Feb 15, 11:30 am - 2:00 pm. Cost \$15. Come join BLC for lunch and learn how to make your own greeting cards. Sherry King will be our presenter for this event. Sherry is a card maker and graphic artist who has taught at the Alberta College of Art and Design. She has been teaching crafts for approximately 8 years and is thrilled to have the opportunity to share her creativity with the BLC.

Movie Matinee; Johnny English Reborn: Fri. Feb. 16, 2:15 p.m. – 4:15 p.m. \$5 admission at the door includes a pop and popcorn. *Please note this movie is rated PG and may not be suitable for younger viewers.

Super Bowl Sunday! Sun. Feb. 5, 4:00 p.m. Football fun for the whole family! We will open the Gym for the kids to play while the parents cheer for their favourite team in the Banquet Hall. Tickets \$15 each or \$40 for a family of 4 or more. Dinner will be provided. Please pre-register at 403-239-1502.

Help build the Bearspaw Multi-Purpose Facility!

- Small Plaque (Over \$250 to \$500)
- Medium Plaque (Over \$500 to \$1000)
- Large Plaque (Over \$1000)
- Major donation

A commemorative plaque in your name will be placed in the building!

Yes! I would like to donate!

Name _____
 Telephone _____
 Address _____
 Email _____
 My Donation Amount _____



Alberta Community Spirit Program:

- Your personal donation gives three times:
1. We receive your generous donation.
 2. You receive a Charitable Tax Receipt.
 3. We receive a partial matching Community Spirit Grant

In Our Community



Bearspaw Lifestyle Centre Programs/Events

Youth Programs

Valid BCGA memberships required for the following programs. See page 11 for further information

Bearspaw Indoor Soccer Program: 18 week program. \$200 includes ball & t-shirt.

- Tue: U4/U6 – Oct 4, 2011 – Feb 21, 2012. 4:30 p.m. – 5:30 p.m.
 - Wed: U8/U10 – Oct 5, 2011 – Feb 22, 2012. 4:30 p.m. – 5:45 p.m.
- Open to players born 2002 – 2008 from Bearspaw and surrounding areas. Training provided by licensed Academy Staff, under the leadership of Andrew Fleming.

Bearspaw Outdoor Soccer

Program: Registration begins Feb 15. Cost \$100, \$15 will be refunded at the end of the season after the return of the soccer jersey. Soccer program will run May 1 – June 20 for U4 – U12. Please contact Soccer Technical Director, Andrew Fleming for further information at awfleming@gmail.com.

Girls' Group: Tue. 3:15 p.m. - 4:15 p.m. Jan 10 – Mar 27, no class Feb 21. \$80. *NEW INSTRUCTOR – Ashley Connors. Creativity & confidence! Join us for a wide-ranging variety of activities and projects designed to enhance self-esteem, self-expression, confidence and friendship skills, in a fun setting just for girls! Grades 2 - 7.

FitKids Sportball: NEW! Thu. Jan. 19 – Mar. 29 (No class Feb. 23). \$190. Ages: 4 – 8. 3:30 p.m. – 5:00 p.m. By popular demand the Sportball team has created this program for BLC Thursday afternoons. A full 90 minute class will include the best elements of FitKids with productive down-time and time to just be a kid.

Homework time, arts & crafts, kids' fitness, games & social interaction will be included.

HEROES®: NEW TO BLC! Wed. Jan. 25 – May 2 (no class Feb. 22) 3:15 p.m. – 4:15 p.m. An Impact Society program offered to 12 - 14 year olds. The teen years can be tough, filled with real questions like: *Who am I? Where do I fit in? Where am I going? How do I decide? Who can I trust to help me get there?*

The HEROES® program has been credited with helping thousands of youth develop confidence through building their strengths; leading them to make positive choices and live with purpose. With HEROES, teens do better in school, get along better with friends and family and find a desire to succeed. Special thanks to TrickleCreek Custom Homes for sponsoring this for Bearspaw Community residents. Cost is free- but space is limited (15 students max).

Learn to Play Softball! This is a nationally recognized and approved program with coaching materials provided by Alberta Softball. While working in small groups this program focuses on skill development in younger softball players. Play games, increase confidence and have fun! Ages 4 – 10. Monday nights April 30 – June 18. Cost \$60 Registration deadline is March 15.

Little Bookworms Early Literacy: NEW! \$100. Ages 3 – 4 ½ years old. Wed. Jan. 18 – Mar. 21, 9:30 a.m. – 10:30 a.m. Join Rachel Walker, founder of Little Bookworms, for a

weekly, unparented, hour long session designed to promote reading, writing, speaking and listening skills through games, songs, crafts and of course books! No class Feb. 22.

Spanish for Kids: Jan. 11 – Feb. 16. (6 weeks) Cost: \$60. Wed. 3:15 p.m. – 4:15 p.m. Ages 6 – 10; Thu. 3:15 p.m. – 4:00 p.m. Ages 11 – 14. We are proud to announce instructor Trish Kanafany is back for the winter session at BLC! Trish teaches the importance of the language during her 6 week session. Her students will learn basic greetings, nouns and verbs through games, songs and fun worksheets. Trish's classes are always enjoyable, she is a flexible, competent instructor and she believes in "learning with laughter".

Sportball: \$125. 9 week program.

- Sundays: Jan. 15 – Mar. 18 (No class Feb. 19)
 - o 9:30 a.m. – 10:15 a.m. Me & My Dad (2 – 3)
 - o 10:15 a.m. – 11:15 a.m. Me & My Dad (3 – 4)
- Mondays: Jan. 16 – Mar. 18 (no class Feb. 20)
 - o 9:15 a.m. – 10:00 a.m. Junior (16 months – 24)
 - o 10:00 a.m. – 10:45 a.m. Parent & Child (2 – 3)
 - o 10:45 a.m. – 11:30 a.m. Parent & Child (3 – 4)
 - o 11:30 a.m. – 12:30 p.m. Multi Sport (3 – 5)
 - o 3:15 p.m. – 4:15 p.m. Multi Sport (5 – 7)

Continued on next page

In Our Community



Bearspaw Lifestyle Centre Programs/Events

Youth Programs continued

- o 4:15 p.m. – 5:15 p.m. Multi Sport (7 – 9)

Sportball is back & a very popular program choice at BLC! Sportball helps children develop socially as well as physically, through a curriculum designed to reinforce self-confidence free from the pressure of competition. Sportball provides the basic concepts and skill components of 8 popular sports. Programs are carefully designed to focus on the development of balance,

strength, coordination, stamina and timing through professional instruction and positive encouragement, using child-sized equipment.

Sportball offers birthday parties!

Rent a room at the Bearspaw Lifestyle Centre and give Sportball a call! Kids will enjoy a variety of sport supervised games in a safe, structured environment. Festivities will finish off with a traditional birthday celebration. Call 905-882-4473 or visit www.sportball.ca to arrange your child's party.

Parents and Kids

Wiggle & Giggle: Tue. 11:00 a.m. – 12:30 p.m./Wed. 11:30 a.m. – 12:30 p.m. This is a free drop in program for parents and tots. Your children can play with other tots, and you can get to know other parents. Kids should bring along a parent who is prepared to join in and set up, play, help clean up, and share parenting stories!

Bearspaw Glendale Community Association Membership Notice

Membership

Bearspaw Glendale Community Association membership fees are paid on an annual basis. Members have access to all programs, special events and discounted rentals at the Bearspaw Lifestyle Centre. Memberships are vital to our organization as they provide the consistent funding that keeps program costs low, contributes to the Bearspaw Lifestyle Centre's operational expenses and creates a sense of community.

- **Family Membership** - \$35/year

- **Senior Membership** - \$10/year
- **Individual Membership** - \$20/year

Program Registration

- Register in person during operational hours (Mon - Fri 8:30am - 4:30pm)
- Register by phone using your Visa or MasterCard
- **Coming Soon!** Register online at www.bearspawlc.ca

Program Withdrawals/Refunds

- One week or more before the program date: refund will be issued,



- less a \$25 administration fee.
- Less than one week before the program date or after the onset of programming: no refund will be given except for validated medical reasons.

Program Cancellations

In the event that a program does not fill the minimum requirements, the Bearspaw Lifestyle Centre reserves the right to cancel the program. In such cases, program fees will be refunded in full.

The Language of Love

It has been said that the language of love is universal. We've put together a selection of the words "I love you" in different languages. Perhaps these will come in handy on Valentine's Day!

- **Arabic:** Ana behibak (to male); Ana behibek (to female)

- **Cantonese/Chinese:** Ngo oi y ney a
- **Dutch:** Ik hou van jou
- **Filipino:** Mahal kita
- **French:** Je t'aime; Je t'adore
- **Gaelic:** Ta gra agam ort
- **German:** Ich liebe dich
- **Greek:** S'agapo



In Our Community

News from Bearspaw School

Parent Focus Groups Are A Hit

This year, Bearspaw's principal, Dorothy Dyer, implemented parent focus groups as a means of expanding the parent voice at Bearspaw School. The focus groups include six to eight different parents each time and take on a particular topic. Time is also allowed for an open session on topics for future consideration. The first focus group was on home and school communication; the second will be centred on the student progress reporting process. The hope is that parents who do not usually get involved in the school through School Council will have an opportunity to be a part of a discussion that helps to move the school forward.

If you would like to attend a Parent Focus group or submit a topic for consideration, please e-mail Dorothy Dyer at ddyer@rockyview.ab.ca.

Rocky View Schools Get Involved in the Community

W.A.F.E.R (West Area Food and Edibles Raiser!)

A challenge has been given to all Rocky View schools in the west area to help out with the Cochrane Activettes Food Bank. The Activettes report that one of their challenges is to have a consistent supply of food available each month for distribution to needy families. After the Christmas rush of donations, supplies dwindle. So each west area RVS school has taken on the challenge of adopting a month and gather non-perishable food for the food bank.

Bearspaw School has taken on the month of February. Parents and the greater Bearspaw community are asked to contribute non-perishable food,

toiletries and home products such as laundry soap by bringing items to the school any school day during the month of February between the hours of 8 am and 4 pm. (Remember school is closed the week of February 20-24.) Donations can be placed in boxes that will be immediately visible in the Commons area of the school.

Thank you for your consideration of this much needed initiative.

Upcoming Council

School Council will host their next meeting on Feb 1st at 6:30 pm in the school library. We invite all parents to join us. We are fortunate to have Andrew Sibley (one of our Grade 6 teachers) to share his insights on iPods in the classroom. Mr. Sibley received a grant last year allowing him to provide an iPod touch to each student in his class. He has been working over the past year and a half to explore the educational value of this technology with his students.

Upcoming FBES Events

FBES has had a busy January. We kicked off a Coco Brooks pizza fundraiser and launched the next round of the hot lunch program. Fundraising will take a bit of a breather during the month of February as everyone recharges.

The next FBES meeting is on Feb. 8th at 1pm at the Bearspaw Lifestyle Centre. Everyone is welcome to join and learn more about the fundraisers we have held to date, how well the fundraisers are going and what we have coming up for the rest of the year.

We want to thank the latest efforts from our tireless volunteers. Thanks to Sherri Smilar for heading up the

poinsettia sale, Monette Sweeney for organizing the gift cards and Dawn Collings for pulling together the raffle and lollipop draw. These three efforts brought in more than \$4500 for FBES.

Rose Feighan

Brainstorming Family Day Events

Here's a starting point to get you thinking about a great family event for February 20. You may even start a new tradition.

- Go skating at an outdoor rink—when is the last time you went to Bowness Park or Olympic Plaza?
- Try a winter walk in our newest provincial park, Glenbow Ranch, just west of Calgary on the 1A.
- How about a winter picnic at Fish Creek Park, or in Kananaskis? Combine the food with some bird watching or snowman building or a walk.
- How about a pajama day—at home just enjoying games and movies? Someone could be in charge of making a great brunch.
- How about doing something for someone in the community? Maybe you could volunteer as a family during the month to help someone else, or how about visiting some seniors who might be alone on that day?
- Go to the bookstore or go in advance to the library and pick out some good books to read together.
- If you haven't gone already, maybe the new TELUS World of Science would be ideal for everyone.

In Our Community

Casino Volunteers Needed

It's That Time Again - The Highest Earning Revenue Opportunity for the Least Amount of Time and Effort, the Casino. Can You Help?

Dear Fellow Community Members,

The Bearspaw Glendale Community Association is excited to announce a fundraising Casino will be taking place on Sun. Mar. 25 and Mon. Mar. 26 of 2012 at Stampede Casino, located at 421 - 12 Avenue S.E.

The proceeds of this event will contribute to important causes such as the operational costs of the Bearspaw Lifestyle Centre and the development planning of the future expansion project.

At this time we are looking for 40 volunteers within our community to conduct volunteer roles that are required by the Alberta Gaming and Liquor Commission and ultimately to

ensure the success of this event for our community.

There are different opportunities and roles that will allow you to contribute to the facilitation of the Casino and no previous experience is required as orientation is provided at the time of the event. Additionally, I will personally offer orientation sessions before hand if requested as some of the positions when may sound challenging but in fact are pretty straight forward.

Here are the different roles that we are looking for:

- General Manager and Alternate General Manager
- Banker
- Cashier
- Count room supervisor
- Chip runner
- Count room staff

There are three shifts on both days of

the event. The day shift from 11:00 a.m. to 7:00 p.m., the evening shift from 6:00 p.m. to closing at approx. 3:00 a.m. and the nightshift from 10:00 p.m. to closing at approx. 3:00 a.m.. Volunteers are asked to be at the Stampede Casino half an hour prior to their shift beginning. Participants are restricted to filling one position per Casino, but may work both days.

If you are interested in volunteering or have any questions in what will be asked of you, please contact me directly and I will do my best to provide you with the appropriate information.

We at the BGCA Board thank you in advance for your contribution to our community.

*Regards,
Miguel Kanafany,
Chair of Fundraising, BGCA
Miguel.Kanafany@shaw.ca,
403-616-5510*

Casino Volunteer Positions

Hesitant to Volunteer for the Casino Because You Haven't Done It Before? Here are Detailed Descriptions of the Roles and Responsibilities of Each Position:

The following is information on Casino Volunteer Positions as outlined by the Alberta Gaming and Liquor Commission (AGLC) in the AGLC Gaining Information for Charitable Groups, GAIN Manual, Casino Section, excerpts from pages 176 -188. Please remember that no prior experience is required as on the job training will be provided by a

qualified hired casino advisor.

General Requirements for Casino Volunteers:

- possess picture identification at all times during the casino event;
- competent in handling money;
- able to hear, see, speak or have an attendant with these capabilities;
- alert and observant;
- able to maneuver in the casino facility for the duration of the shift;
- able to function in a noisy and possibly smoky environment;
- able to use CasinoTrack* system for certain positions

- able to pass a security clearance check; and
- be a minimum of 18 years of age.

The following positions at a casino event must be filled by volunteers:

- general manager(s) and alternate
- banker
- cashier
- count room supervisor
- chip runner
- count room staff:
 - sorter
 - counter
 - recorder
 - amalgamator

In Our Community

Only bona fide members of the licensed group, as defined by its bylaws, may work the positions of:

- general manager(s) and alternate
- banker
- cashier
- count room supervisor or advisor (where performed by a volunteer)

The group may recruit non-members on a volunteer basis to fill other positions as required.

Volunteer Attributes and Conduct

Volunteers MUST:

- arrive on time for shift;
- sign in at the start of shift and out at the end of shift;
- work the position specified on the Casino Volunteer Schedule;
- wear a name tag while on duty showing the first or common name and position.

Volunteers MUST NOT:

- be paid;
- play casino games or gaming terminals during their group's casino event
- consume liquor or illicit substances during their group's casino event
- cash cheques or extend credit; or
- possess gaming chips.

N O T E: Count room volunteers must be prepared to stay late. Casino security staff will be available to ensure volunteers reach their vehicles safely.

Position: General Manager or Alternate General Manager

The role of the general manager is to supervise all aspects of the casino, ensuring the casino is conducted according to CTCOG. The general manager works closely with the casino facility games manager, and alternate general manager who assume duties in the absence of the general manager.

General Manager/Alternate General Manager Duties:

Operational Functions

- ensures a general manager or alternate, a banker and one cashier are at the facility a minimum of one (1) hour prior to casino opening
- ensures the remainder of the required volunteers are at the facility a minimum of one (1) hour prior to casino opening
- ensures count room staff are present a minimum of 15 minutes prior to scheduled shift
- ensures designated staff are in place and that they signed in and out at the start and end of their shifts with system access cards on the CasinoTrack* system.
- begins the casino event by entering the appropriate information from the licence into the CasinoTrack* system
- witnesses interim and final pull of drop boxes
- fills in for other positions as required on a temporary basis; assumes duties to enable a volunteer to take a break or to fill a position that becomes vacant
- assigns another volunteer to fill a vacant position for the duration of the licence period
- signs all "Discrepancy Reports" in addition to the advisor or the games manager

General Manager/Alternate General Manager Duties:

Financial Transactions:

- counts and verifies the opening cash bankroll and the opening chip inventory received from the casino facility each day
- witnesses transfer of cash from count room supervisor to banker
- ensures closing cage bankroll, next day's opening float and chips are in secure overnight storage
- maintains control and ensures secure transfer of deposits to bank;

- ensures all entries into the CasinoTrack* system are completed as required
- investigates fully any error, procedural irregularity, or other breach of CTCOG and reports to the Regulatory Division
- reports immediately to the Regulatory Division, any volunteer in personal possession of casino chips
- returns remaining chips to the facility operator and enters the information on the CasinoTrack* system
- returns and signs, after the close of the event, to the casino facility licensee or designate, cash, equal to the opening cash bankroll received the morning of each day;
- returns all cash remaining except Caribbean Poker hard count and chip overage/shortage, in the event of a loss
- returns cash equal to the opening bankroll, after the conclusion of all related tasks, to the casino facility licensee; verification of the return of this bankroll is to be obtained from the operator's designate; alternate arrangements, once approved by the AGLC, could include:
 - original casino float is deposited to the licensed group's designated bank account and the operator is issued a cheque for the total amount at the conclusion of the event; the operator must acknowledge receipt of same; or
 - original casino float, once verified by the operator or designate, is individually packaged and dropped through into the bona fide courier services safe; this float would be turned over by the courier service to the operator on the morning of the first day of a casino event

Continued on next page

In Our Community

Casino Positions continued

- ensures secure handling and storage of chips and cash at all times during the casino event
- enforces access provisions to restricted areas;
- keeps the safe combination confidential, or maintains possession of safe keys (if applicable)
- ensures adequate security personnel are on duty

Position: Banker

The role of the banker is to supervise the cash cage. This includes documenting all cash cage transactions, ensuring the security of the chips and cash in the cash cage, and holding the cashiers accountable for the chips and cash they manage while on duty. The banker reports to the general manager and is responsible for cashiers and chip runners.

Banker Duties:

- receives and counts opening chip inventory and cash bankroll with general manager; records and maintains a running inventory of both
- issues opening inventory of chips to games where required
- documents transactions as required and maintains security and control of chips/coin inventory during shift
- supplies games with chips/coin as requested on CasinoTrack* system
- receives excess chips/coin from games as requested on CasinoTrack* system
- verifies opening inventories on CasinoTrack* system each day
- issues opening cash fill and subsequent cash fills to cashiers
- obtains cash transfers from count room supervisor as required
- receives inventory of chips/cash from cashiers
- counts, amalgamates and records all

- chips and cash in cash cage at the end of the day
- transfers chips to custody of general manager
- prepares bank deposits
- transfers cash to general manager for secure overnight storage or deposit.

Position: Cashier

The cashier's role is similar to a bank teller's. The cashier interacts directly with casino players. Any transactions over \$200 must be witnessed by the general manager, banker or cash cage advisor. The cashier reports to the banker and works with the general manager, banker, financial control supervisor, advisor, and casino players.

Cashier Duties:

- receives and counts opening cash fill from banker
- maintains security of chips and cash; retains personal control at all times of cash and chips for which they are responsible while on duty in the cash cage
- redeems players' chips for cash; must not sell chips
- ensures the general manager, banker, or advisor witnesses all player cashouts over \$200
- ensures trays are put in cash drawers and drawers are locked when leaving cash cage
- exchanges travelers' cheques and U.S. currency for Canadian currency
- accounts for and transfers all chips and cash for which they were responsible to the banker at the end of a shift

Position: Chip Runner

The chip runner opens, distributes, maintains, and closes an inventory of chips and credits. The chip runner reports to the banker, and works with the general manager, banker, and gaming table personnel.

Chip Runner Duties:

- participates in the opening and closing of games with facility personnel
- transfers fills from the banker to games tables and credits from games tables to the banker
- verifies accuracy of these transactions
- witnesses chip count, and verifies on the CasinoTrack system at closing each day
- may assist the general manager during the pull of drop boxes

Position: Count Room Supervisor

The count room supervisor is responsible for all count room staff and procedures.

The count room supervisor reports to the general manager, and works with the general manager and banker. This position is responsible for the sorter, counters, and amalgamator.

Count Room Supervisor Duties:

- ensures the count room is secured
- records the number of bills, coins and chips (if any) counted by the amalgamator, on the CasinoTrack* system
- verifies the information entered by the recorder
- supplies cash to the banker as required
- ensures that rake boxes are counted first and chips are transferred to the banker before continuing the count
- prepares the float and bank deposits
- generates "Master Revenue Report" and "Count Room Drop Box Verification" on the CasinoTrack system

Position: Count Room

Count room volunteers take on one of four possible jobs:

- **Sorter:** Sorts all cash or chips by denomination

Continued on next page

In Our Community

Casino Positions continued

- **Counter:** Counts the sorted cash or chips, by denomination
- **Recorder:** Records the number of bills, coins, and chips counted
- **Amalgamator:** Verifies the cash or chips counted and groups them into bundles and summarizes the cash and chips with the count room supervisor

Sorter Duties/Counter Duties:

- empties contents of the drop box, and shows open box to camera to ensure
- that it is empty
- sorts cash or chips into denominations and places them into money bin with a "Box ID Card," and passes the bin to the counter
- witnesses the count by the counter
- may witness table chip count, if required, at the close
- counts the contents of money bin using money counting machine
- places contents of the drop box back into the money bin along with the
- "Box ID Card" and passes bin to the amalgamator
- assists sorting of chips and cash as needed

Recorder Duties/Amalgamator Duties:

- enters the table number from the "Box ID card" into the CasinoTrack system; and
- enters the number of bills, coins, and chips (if any) counted by the counter into the CasinoTrack* system.
- receives cash or chips from counter in money bin

- verifies that all bills are of the same denomination
- uses a counting machine to verify contents of the money bin and advises count room supervisor of the amount by denomination;
- amalgamates all cash or chips in count room by denomination into bundles of one hundred after receiving confirmation from the count room supervisor that the totals from both counts match

*CasinoTrack

Developed, installed, and maintained by the AGLC, CasinoTrack is a software system that electronically tracks all casino table game transactions for audit control purposes and gaming integrity. It is used by facility staff and volunteer workers in the conduct of a gaming event. CasinoTrack hardware consists of handheld personal computers that are used on the casino floor by volunteers and casino staff and desktop personal computers in the cash cage and count room. The transactions that volunteers need to enter on CasinoTrack are simple. Advisors and casino staff will train and assist volunteers to use the system throughout their event.

In facilities using CasinoTrack, the names of volunteers filling key positions are entered prior to the casino event. Volunteers in non-key positions are required to produce picture identification at the start of their first shift. The advisor will use this to enter personal information into CasinoTrack to record activity detail during the event.

For more information on Casino's and other licenced gaming revenue opportunities provided by the Alberta Government and regulated by the Alberta Liquor and Gaming Commission, visit aglc.ca.

Community Recreation Operational Grant Program

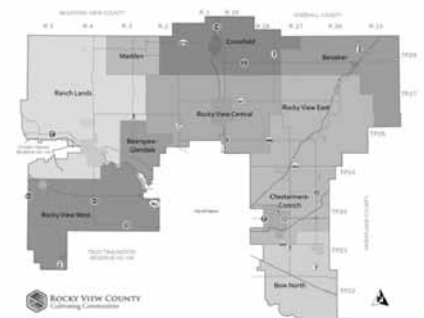
Rocky View County's District Recreation Boards are now accepting applications for the 2012 Community Recreation Operational Grant Program. All community organizations that provide recreational or cultural opportunities to Rocky View County residents, and have a financial need, are encouraged to apply.

This funding program is only available in the spring of each year and is primarily for operating purposes. Applications for this funding opportunity are made through your local Recreation Board.

Recreation Boards will review all funding requests and submit their recommendations to Rocky View County. If approved by Council, funding will be disbursed to organizations in early July.

Bearspaw Glendale Community Organizations: The Bearspaw Glendale Recreation Board will be meeting Thursday, February 16 to review applications. Please contact Dari Lang at 430-520-1658 or dlang@rockyview.ca for further information.

Rocky View County Recreation Districts



In Our Community

Phyllis' Corner

The Christmas break went by quickly and as I am writing this in early January, the roads are dry, the blue sky is showing and I am looking outside onto a dry, newly marked parking lot.

Inside, the BLC office staff is getting ready for a fun, family Super Bowl party to be held on February 5th in the Banquet Hall!

The BGCA website is getting closer to allowing online registration for our



programs. We will also be able to process payments with our new program software.

Outdoor soccer is

just around the corner and that means getting in the mood for special spring events such as the Casino to be held at the Stampede Casino on March 25th & 26th. Proceeds will support Summer Camps for the kids, the Stampede Breakfast and building repairs that crop up each month. As the facilitation of the Casino requires a minimum of 40 volunteers, we are actively seeking community members to sign up and join the fun at this community building event!

On that note, a special congratulations goes out to Brent Gross who won a 16GB iPad2 through our Facebook/Twitter contest initiated to encourage community building through Social Media. Just keep checking in on us Brent and thanks for the chocolates!

In closing, I'd like to thank Elaine Jesso for her un-ending commitment



to keeping the public areas of the BLC clean, neat and tidy. She has performed her magic long before the office opens every morning. Elaine appreciates each of our members who take care keeping their shoes, bags and equipment in a safe place while using the Bearspaw Lifestyle Centre.

I wish everyone a love-filled St. Valentine's Day.

Phyllis Stanko, Executive Director

Community Support Worker Hired as Program Liaison for Western Rocky View County Residents

Responding to the 2010 Rocky View Needs Assessment, The Family and Community Support Services (FCSS) for Rocky View County hired Wendy Farnsworth as the Community Support worker for the Western Rocky View County for a one year part-time contract which commenced on November 01, 2011.

Ms. Farnsworth's role is to act as a liaison between individuals and families interested in accessing programs and services offered in their communities.

The feedback from the needs assessment indicated that rural

residents were willing to travel 20 to 25 minutes to access information and referral resources however the preference was to have them available in their own communities.

"My job is to provide a free service to educate and connect people with services already offered through the various organizations in their communities," said Ms. Farnsworth. "From families in crisis who may need access to counseling services and the provision of short term basic needs to helping seniors access programs. My role is to build communities."

Farnsworth and The Western Rocky View Family and Community Resource Centre offer confidential information free of charge connecting residents to the following services:

- Aboriginal Services
- Leisure Activities



Continued on next page

In Our Community

Community Support Worker continued

- Addiction Services
- Mental Health
- Basic Needs
- Parenting Services
- Child Care
- Program Guides
- Child/Family Programs
- Seniors' Services
- Counseling Services
- Summer Camps
- Education
- Youth Programs
- Employment Resources

Farnsworth said that the programs offered reflect the wide range of demographics in Western Rocky View adding that the needs are always changing.

“Besides Bearspaw, my area includes Cochrane, Bragg Creek, Springbank, and Bottrell so I have a lot of ground to cover. Much of my time up to now has been getting out the in the communities and building relationships.” Farnsworth said.

Currently, Farnsworth is based out of the Western Rocky View Family and Community Resource Centre at 101 Ranchhouse Road, in Cochrane. She has a satellite office in Bragg Creek at the Community Centre and is looking to set up offices in each of the communities she is responsible for servicing.

“I am not allowed to meet people in their homes due to possible safety issues so I am looking for a space to use that is private and accessible.” Adding that crisis is not expected and flexibility in usage times is also an important factor.

“If a family loses their home to a fire, they cannot wait for an appointment the next week to get the help they need.” Farnsworth stated recounting an unfortunate recent incident when a Bearspaw family lost almost all of their

worldly possessions in a fire last year. “The issue is I need to have a place that is readily available so I can say to my clients – let’s meet in an hour and a half.”

Although Ms. Farnsworth has yet to officially discuss the possibility of using the Bearspaw Lifestyle Centre (BLC) as her satellite office, Phyllis Stanko, Executive Director at the BLC supported the idea with enthusiasm saying, “We’d love to help out and do what we can to support Wendy. Sometimes our meeting room is booked but if it was a crisis situation we could make it work somewhere else in the facility.”

Farnsworth said that all people have the same basic need to connect with their communities and it is especially helpful in times of crisis.

“One of the misconceptions is that you can look at people in their huge houses and it looks like they have everything they need. Then crisis strikes and they need help,” Farnsworth stated adding that people often don’t pay much attention to services in their communities until they need them.

In an effort to be pro-active, Farnsworth said she is considering a suggestion from a Bearspaw community resident to put together a welcome package including pamphlets to all services offered in the area to be distributed to realtors to give to new residents.

“One of the challenges I am faced with is that my contract states that I work 21 hours per week and I have a huge geographical area to cover,” said Farnsworth.

In order to provide her potential clients with accurate information on current services available, Farnsworth plans on meeting with members of all of the community organizations operating in Bearspaw.

“One of the things I want to do is integrate services so no one is reinventing the wheel,” said Farnsworth referring to the need for organizations to communicate so as to not duplicate their services.

As the Community Support Worker, Farnsworth invites Bearspaw residents to contact her in the following in the following instances:

- To learn how to obtain assistance with a personal or family issue
- To get support tackling an issue so that she can suggest what might be an effective first step
- To connect with a local agency or organization
- To learn about upcoming events in the events or community celebrations
- To obtain information on publications from the resource library
- To notify her of an upcoming program, service or community event

To contact Wendy Farnsworth, phone or text to 403-851-2286 or send an email to wendy.farnsworth@cochrane.ca.

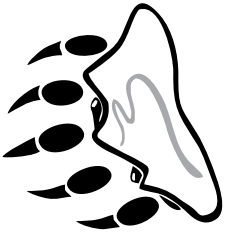
Additionally, the Bearspaw Lifestyle Centre will be featuring Ms. Farnsworth in an upcoming “Lunch and Learn” event to be held Wednesday, March 21 from 11:30 a.m. to 2:00 p.m. where she will provide information regarding area services with a focus on the senior’s population as historically the majority of attendees are of that demographic.

Contact Kim Perraton, Program Director and Media Coordinator at the Bearspaw Lifestyle Centre, 403-239-1502 or programs@bearspawlc.ca or by visiting the BLC in person Monday to Friday from 9:30 a.m. to 4:30 p.m. Tickets are available for Bearspaw Glendale Community Association Members for \$10 each.

Natasha Richardson

FEBRUARY

Office Hours:
Monday to Friday 9:00 a.m. - 4:30 p.m.



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																																																																																
	Monday Sportball Junior: 16-24M 9:15 Parent/Tot 2-3 10:00 Parent/Tot 3-4 10:45 Multisport 3-5 11:30 M/S 5-7 3:15, 7-9 4:15		1 Spanish for Kids Wednesdays until Feb 15! 3:15 - 4:15 ages 6 -10	2 Groundhog Day Spanish 4 Kids 3:15-4:00 FitKids 3:30 - 5:00 Zumba 6:30-7:30 pm	3	4																																																																																																																
5 SUPERBOWL PARTY! 4:00 PM Tickets \$15.00 or \$40 for family	6 Total Body 9:00 SPORTBALL see above Adult Badminton 7:30 - 11:30 pm	7 Wiggle & Giggle 11:00 Book Club 12:30 pm Girls Group 3:15 - 4:15 Yoga at Dusk 6:30 pm	8 Total Body 9:00 Hatha Yoga 9 - 10 am Wiggle and Giggle 11:30 U8/U10 Soccer 4:30-5:45 Adult Badminton 8 -11 pm	9 Spanish 4 Kids 3:15-4:00 FitKids 3:30 - 5:00 Zumba 6:30-7:30 pm	10 Total Body 8:45 am - 9:45 am	11																																																																																																																
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